

Account and Data Deletion

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1. In-app deletion

Open Diario Autónomo → Settings → Account → Delete account. You will see a clear consequence summary and must expressly confirm. The app requests deletion from the backend; after confirmation, it removes your local diary entries, attachments and user settings. Partial failures must be handled safely and explained.

2. If you cannot access the app

Use the deletion request form at <https://diarioautonomo.es/delete-account> without reinstalling the app, or email hello@diarioautonomo.es with your account email. We may proportionately verify identity and will respond within statutory deadlines. Server-side deletion cannot remotely wipe an offline device.

3. Deleted and retained information

We erase the account and associated server records, except data lawfully retained for statutory obligations or justified claims. Existing Google Drive or iCloud backups are NOT deleted; manage them in your own account. We cannot erase data that Apple, Google or OpenAI independently must retain.

4. Active subscription

IMPORTANT: deleting an account does not cancel Premium. Cancel auto-renewal separately through Apple (<https://apps.apple.com/account/subscriptions>) or Google (<https://play.google.com/store/account/subscriptions>) to avoid future charges. Cancellation is not a prerequisite to exercising erasure rights.

5. Support

hello@diarioautonomo.es. See </en/privacy-policy> and </en/subscription-terms>.